New ways to pay on buses in Bundaberg

KINETIC
moving people



Over the coming weeks, we are fitting new ticket machines to our buses in Bundaberg.

Travelling to and from school

If your child catches a Kinetic bus to or from school, they can continue to use a smartcard, it will work on the new machines. There is nothing to swap, or change.

While we finish fitting the new machines, you will not be able to top up your child's smartcard until mid-December.

No student will be left behind. If your child's card is lost, has no balance, or the machine is not working, our drivers will still let them travel.

All students travelling on school services must be registered to travel. They can register by calling our friendly team on 1300 383 397.

Students can continue to pay with cash.

Travelling on weekends

Students catching the bus on the weekends will now have more ways to pay and be able to tap on with a contactless Visa or Mastercard debit or credit card when they board. This includes cards stored on a smartphone, smartwatch, or other wearable device.

To ensure they are charged the correct fare they should tap on and off with the same card.

Until your child's bus has a new machine, they can pay as they do now.



For fares and ticketing enquiries, including a lost card, call our team on **1300 383 397**.